

International Flights

	Seat	Seat Plus	Flexi Pro
Rule Application	Transnusa Published Fare - All Channels	Transnusa Published Fare - All Channels	Transnusa Published Fare - All Channels
Refund Rules	A. Cancellations above 10 days by passengers before the scheduled departure get a refund of at least 50% (Fifty percent) of the basic fare	A. Cancellations above 10 Days by passengers before the scheduled departure get a refund of at least 60% (Sixty percent) of the basic fare	A. Cancellations above 10 days by passengers before the scheduled departure get a refund of at least 75% (Seventy five percent) of the basic fare
	B. Cancellations under 9 days up to 5 days by passengers before the scheduled departure get a refund of at least 30% of the basic fare.	B. Cancellations under 9 days up to 5 days by passengers before the scheduled departure get a refund of at least 40% of the basic fare.	B. Cancellations under 9 days up to 5 days by passengers before the scheduled departure get a refund of at least 60% of the basic fare.
	C. Cancellations under 4 days up to 1 days before the scheduled departure get a refund of at least 10% of the basic fare.	C. Cancellations under 4 days up to 1 days before the scheduled departure get a refund of at least 10% of the basic fare.	C. Cancellations under 4 days up to 1 days the scheduled departure get a refund of at least 30% of the basic fare.
Changes Rules	Change only allowed above 24 hours by passenger before scheduled departure charged by IDR 300k + fare differences	1 time Free changes + fare diff Applied	unlimited flight changes + fare diff applied
Refund & Changes Rules Ancillary	A. Cancellation/change after purchase is not allowed (Non-refundable, Non-changeable)	A. Cancellation/change after purchase is not allowed (Non-refundable, Non-changeable)	A. Cancellation/change after purchase is not allowed (Non-refundable, Non-changeable)
	B. Cancellation due to force majeure and/or airlines faults get 100% of refund	B. Cancellation due to force majeure and/or airlines faults get 100% of refund	B. Cancellation due to force majeure and/or airlines faults get 100% of refund
Change Name	NOT ALLOWED	NOT ALLOWED	NOT ALLOWED
INFANT Fee	10% from Adult's Fare	10% from Adult's Fare	10% from Adult's Fare
Baggage Allowance	15 Kg	20 Kg	30 Kg
Hand Baggage	Maximum 7 Kg	Maximum 7 Kg	Maximum 7 Kg
Seat Selection	Chargeable	Standard Seats	PRO Seats / Standard Seats
Meals	No Meals	Meals + Water	Meals + Water